



Leadership Fundamentals

The focus of this leadership development masterclass is to further equip leaders with practical skills to succeed. In doing so will provide knowledge, practical skills, application and discussion around a number of managerial competencies that are key to effective management and leadership. Participants will have the opportunity to share their knowledge and experience. They will also develop greater practical understanding and undertake skill-based exercises around such issues as having courageous conversations, and managing expectations, conflict resolution, as well as providing and receiving feedback. Leaders will learn about core skills necessary for their managerial role, and practice this in a highly experiential context.

Recommended audience

This masterclass is designed for managers who have supervisory and leadership responsibilities that necessitate managing conflict, setting performance goals and managing expectations.

Key benefits

By the end of this masterclass, participants will be able to:

- Identify and use keys to positively managing conflict
- Enhance communication and discussion skills
- Develop greater skills for performance management

Topics to be covered

- Keys to relationship building
- Effective communication and development of motivation
- Courageous conversations
- Stress management and building resilience
- Interpersonal issues and conflict management
- Feedback delivery
- High performance workplace and culture

Length of session

One full-day of combined short interactive lectures and group discussions

